

# Procedure for finding out status of the complaint

Designated Email ID's for customers to write to us

For DP: [dp.fair@fairinvest.co.in](mailto:dp.fair@fairinvest.co.in)

For Trading :  
[grievance@fairinvest.co.in](mailto:grievance@fairinvest.co.in)

Alternatively they can also call us on below no's

DP related : 0522-4052823

Trading related : 0522-4052806

Mention complaint no ,your client code /Bo id and asked for the status.

Tell your complaint no ,your client code /Bo id and asked for the status

The reply for the status of your complaint will be provided on your registered mail id.

The resolution of the complaint is provided immediately.

Complaint status will be provided on your registered email id or at that time in case of registered phone unless dependent on external factors.

Once the issue is resolved ,case looping with client is done and case is resolved