

Refund & Cancellation policy

The Refund & Cancellation policy for all payments made towards account opening using the payment gateway shall stand as under:

- The Fees paid towards account opening charges for enabling equities as well as commodities is non-refundable.
- In case your account has not been opened by FIPL, after the tenth day passing by from the day of collection of all necessary supporting documents and receipt of all due authorizations from you, you may request for a refund of the charges as paid by you towards account opening
- In case you have paid the charges relating to account opening multiple times, please contact to KYC Department (0522-4052826) they will initiate the necessary procedure to refund your money.

Note: The completion of the refund procedure is subject to agencies such as banks, payment gateways